

# INSTALLER/OWNER RESPONSIBILITY

## INSTALLER / OWNER RESPONSIBILITY—VERY IMPORTANT

**INSTALLATION CONSTITUTES ACCEPTANCE** of flooring material, subfloor/substrate, the jobsite itself including the ambient temperature and relative humidity at the time of installation, and all impacting variables that may affect a wood floor. It is the responsibility of both the installer and owner to inspect and approve each piece of flooring prior to installation. **IF THE FLOORING AS SUPPLIED WILL NOT SATISFY THE CUSTOMER IN FULL, DO NOT PROCEED TO INSTALL.** The decision not to proceed should be made within the first 10% or 100 square feet of flooring opened, whichever is less. Industry standards allow a variance from grading and manufacturing tolerances of 5%. For hold harmless agreements check with legal counsel. (refer to NWFA, Ch 1, Part 1, C.).

Many important decisions must be made at the installation site, and therefore must be the sole responsibility of the installer/owner. These include but are not limited to proper storage and handling, complete evaluation and permanent recording of site conditions including moisture testing of the subfloor and flooring, acclimation of flooring to appropriate conditions, subfloor preparation, flooring layout, milling, grade, color and gloss, scraping, proper installation methods, sufficient quantity on hand to complete the job, and jobsite cleanup.